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JUN 17 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICIAL

Applicant:	BERNARD IUT.O)
) Group Art Unit: 2177
Serial No.:	10/008,742)
)
Filed:	NOVEMBER 5, 2001) Examiner: Kuen S. Lu
)
For:	A CONSOLIDATED MONITORING)
	SYSTEM AND METHOD USING THE) Confirmation No.: 5945
	INTERNET FOR DIAGNOSIS OF AN)
	INSTALLED PRODUCT SET ON A)
	COMPUTING DEVICE)

AMENDMENT

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action mailed March 16, 2004, please amend the
Application as follows:

POU920010025US1

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